

MEMORANDUM



El Paso Health
HEALTH PLANS FOR EL PASOANS. BY EL PASOANS.

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TO:
FROM:
DATE:
RE:

Valued Providers

El Paso Health

06/10/2025

Revalidation Due Dates and Retroactive Enrollment Period Gap Closures Extended to Nov. 30, 2025

The Texas Medicaid & Healthcare Partnership (TMHP) and HHSC have extended the revalidation due dates and enrollment period gap closure flexibilities to **Nov. 30, 2025**.

Providers that have started the revalidation or reenrollment process should complete applications and address any outstanding deficiencies as soon as possible to minimize any delays or challenges.

Providers that have not yet begun the revalidation process should start as soon as possible. Providers can:

- Start the revalidation process 180 calendar days prior to their revalidation due date.
- Verify their revalidation due date on the Provider Information page in the Provider Enrollment and Management System (PEMS).

Revalidation Due Date Extensions

Providers that are due for revalidation between Dec. 13, 2024, and Nov. 30, 2025, will receive an additional 180 calendar days to complete revalidation in PEMS. PEMS will check daily for all providers that are due for revalidation the following calendar day, and if the provider has not completed revalidation, PEMS will automatically add a one-time extension of 180 calendar days to the current revalidation due date.

The extension will be reflected in the Revalidation Due Dates column found on the Provider Information page in PEMS. Providers will also receive an email notification confirming their new revalidation due date. This extension will allow providers additional time to submit and complete PEMS revalidation requests and prevent disenrollment.

Important: A provider's revalidation is *not* complete until their revalidation request is in "closed-enrolled" status. Submitting the revalidation request is the first step of the process. The revalidation request must then go through the review process and be approved by TMHP.

Retroactive Enrollment Period Effective Dates

TMHP and HHSC have developed a process to modify enrollment period effective dates for providers that meet the following criteria:

- Have been disenrolled from Texas Medicaid for failing to revalidate on time between Nov. 1, 2023, and Dec. 12, 2024.
- Successfully reenroll or revalidate in Texas Medicaid by Nov. 30, 2025.

For providers that meet both these criteria, the provider's National Provider Identifier (NPI) enrollment period begin date in PEMS will be backdated up to 365 calendar days to reduce or eliminate the enrollment gap.

Providers will receive an email notification with their new NPI enrollment period begin date.

Resources:

[TMHP's Instructional webpage](#) will guide providers through the process of revalidating using TMHP's Provider Enrollment and Management System (PEMS) tool.

[TMHP's YouTube channel for PEMS](#) contains walk-through demonstrations for revalidation requests for groups, facilities, individuals, and performing providers.

If you have any questions regarding this communication please contact our Provider Relations team at 915-532-3778 or email us at ProviderRelationsDG@elpasohealth.com.